



## Charles "Steve" Gosser, COO ERMS

sgosser@globalrisksolutions.com

### Professional Experience:

- Global Risk Solutions, Inc., 1995 to Present
- 1992 - 1991 Project Manager, Crawford & Company
- 1988 - 1992 Audit Senior, Ernst & Young
- 1986 - 1988 Internal Auditor, Southern Company Services, Inc.

### Summary of Qualifications:

- Designed and managed property purchase program within a Class Action Settlement Agreement. Purchased over 300 properties in 3 months and 475 overall.
- Managed daily communication of client expectations, reported program effectiveness and spearheaded development of a database in a large oil spill claims situation that resulted in client being indemnified, within two months of operations, for almost 2300 settled claims.
- Established business plans, determined marketing strategies as well as implemented and managed accounting functions as the firm grew by over 500% from 1995 through 1999 when certain operations were sold.

- Consistently worked closely with client executive management to ensure frequent oral and written communication and to maintain strong client relationships.
- Prepared and presented formal reports upon which clients relied in generating press statements, negotiating litigation matters and in representations made to federal, state and local regulatory authorities.

### Core Competencies:

- Assisting industrial and insurance clients to more effectively manage & mitigate complex multi-million dollar pollution liability claims matters through services including costs accumulation & reporting, claims adjusting, payables management and database administration.

### Experience Focal Points:

- Environmental Claims (Oil & Gas, Chemical, Utility, All modes of transportation and distribution)
- Crisis / Incident Management
- Environmental Regulations and Compliance